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## SJS-1750 Deck-Mount Foam Soap Dispenser

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### TROUBLESHOOTING GUIDE

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#### 1. Unit DOES NOT operate.

- A. Check operation switch is on.
- B. Check power plug is securely inserted into the outlet.

#### 2. Soap DOES NOT dispense.

- A. Soap bottle needs replacing.
- B. Check soap dispensing nozzle for clog.
- C. Check hand sensor.

#### 3. Liquid soap is not in foam state.

- A. Check mesh is mounted in the foam-dispensing nozzle.

### CLEANING THE HAND SENSOR

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Clean the hand sensor periodically (about once a month) according to the following procedure:

- Press the operation switch to OFF (the operation light goes off).
- Gently wipe the hand sensor area with a cloth moistened with warm water.
- Press the operation switch to ON (the operation light goes on).
- Make sure that the nozzle properly dispenses foam soap.

**NOTE: DO NOT** leave water drops on the hand sensor area. Remaining water drops may cause malfunction.

### CLEANING FOAM SOAP DISPENSER

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If the tip of the soap nozzle is clogged, the dispensing capability may fail or function partially. Clean the nozzle according to the following procedure:

- Press the operation switch to OFF (the operation light goes off).
- Remove the foam soap dispensing nozzle and then the internal mesh. Wash it with lukewarm water.
- Turn ON the operation switch (the operation light goes on). Check the foam soap spraying state.
- Repeat as needed.

**When assistance is required, please contact**

**Sloan Technical Support at: 1-888-SLOAN-14 (1-888-756-2614).**